

# WARRANTY



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Mattress

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Please register warranty at [www.royalheritagefurniture.com](http://www.royalheritagefurniture.com) within 30 days of purchase

## WARRANTY & CARE INSTRUCTIONS - Mattress & Foundations

Thank you for your purchase of a Royal Heritage Home Furnishings® sleep system. With your selection you join hundreds of thousands of people who have decided to make a difference in their quality of sleep!

**What is the warranty?** This warranty is provided to the original purchaser and covers manufacturing defects in your mattress or foundation. Replacement of one piece does not automatically result in the replacement of the other piece. A proper and rigid support system must be used. The warranty coverage runs from the original date of purchase. Repair or replacement of the mattress or foundation does not extend its limited warranty or begin a new limited warranty period. Your warranty period is based on the code indicated on your law label attached to the back of the mattress. (See chart below)

Warranty Code on Law Label	Total Limited Warranty	Period for No Charge (Except Transportation)*
Sealy®	10 Year	10 Year
Royal Heritage Home Furnishing® A	1 Year	1 Year
Royal Heritage Home Furnishing® A	3 Year	1 Year
Royal Heritage Home Furnishing® A	5 Year	1 Year
Royal Heritage Home Furnishing® B	10 Year	1 Year
RHHF® Memory Eze	20 Year	5 Year
RHHF® Memory Contour	20 Year	5 Year
RHHF® E-Latex Contour	20 Year	5 Year
RHHF® Memory Contour Pillow Top	20 Year	5 Year
RHHF® Memory Contour Elite	20 Year	5 Year

**How can I get service on my warranty?** Contact your original Royal Heritage Home Furnishings® dealer. If you have moved, please contact us via email at [warranty@royalheritagefurniture.com](mailto:warranty@royalheritagefurniture.com). Copy of original bill of sale and law label is needed to determine original date of purchase. If your mattress or foundation fails due to a manufacturing defect, the exclusive remedy under this warranty will be repair or replacement of the defective product at our discretion. We reserve the right to substitute comparable materials or models and do not guarantee that the replacement will match.

**Very Important!** Don't remove the LAW TAG as this identifies your mattress. Don't BEND your mattress as it will stay bent! Body impressions are NOT a structural defect and will not affect your quality of sleep.

**What is excluded under this warranty?** Firmness preference of the product. Normal body impressions of 2" or less. Bed height or weight. Cover (fabric). Bent border wire/grid wires. Mattress not used with a proper foundation or support. Merchandise sold "as-is," distressed or floor model/sample. Transportation, inspection or removal costs of product. Product that is stained, soiled, or infested with vermin, even if defective.

**Bed Protector: We strongly recommend that you purchase a bed protector for your new mattress set.**

\*Transportation charges are the responsibility of the consumer.

### Contact us:

Email: [Warranty@royalheritagefurniture.com](mailto:Warranty@royalheritagefurniture.com)

Mail: Royal Heritage Home Furnishings® Customer Service • 4660 Kenny Road • Suite C • Columbus, OH 43220

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