

WARRANTY



Bedroom, Dining Room
& Occasional Furniture

WARRANTY & CARE INSTRUCTIONS

Bedroom, Dining Room & Occasional Furniture

Royal Heritage Home Furnishings® would like to thank you for your purchase of our furniture. With your selection, you join hundreds of thousands of people who have decided to make a difference in their quality of life!

Register Warranty: Register at www.royalheritagefurniture.com within 30 days of purchase.

How can I get service on my warranty? Contact your original Royal Heritage Home Furnishings® authorized retailer. If you have moved outside the service area or your original RHHF® dealer is no longer in business, please contact us via email at warranty@royalheritagefurniture.com. Copy of original bill of sale is needed to determine original date of purchase.

How long is the warranty? Royal Heritage Home Furnishings® provides a limited one-year warranty to the original purchaser when purchased from an authorized Royal Heritage Home Furnishings® retailer.

What is covered? This warranty covers manufacturing defects. Replacement of one piece does not automatically result in the replacement of the other piece(s). The warranty coverage runs from the original date of purchase. Repair or replacement of the product does not extend its limited warranty or begin a new limited warranty period. Cost for packaging, shipping and installation are not covered by this warranty.

What is not covered? For fabric on our chairs, this warranty does not apply to piling, cleaning, shrinkage, wrinkling, wear, dye-lot variance, damage or failure due to chemical treatment other than by the fabric manufacturer, or damage caused by pets. Solid and veneer wood products may show variations in color, patterns, grain qualities and/or natural finish blemishes and are NOT covered by this warranty. These are natural characteristics and provide real wood products with their unique and authentic beauty.

Normal use: This warranty applies under conditions of normal household use but does not apply to fading (furniture should not be placed in direct sunlight), or defects that result from negligence, soiling, improper cleaning, misuse, abnormal use, accident, or commercial use.

Transportation: We do not pay for transportation, handling and packaging cost on warranty items.

Accident Protection Plan: We strongly recommend you purchase an additional accident protection policy.

Contact us:

Email: Warranty@royalheritagefurniture.com

Mail: Royal Heritage Home Furnishings® Customer Service • 4660 Kenny Road • Suite C • Columbus, OH 43220

Royal Heritage Home Furnishings® branded products are manufactured under strict design and manufacturing guidelines by prominent manufacturers under license from the trademark owner, PMD Furniture Direct, Inc.

